

CAPITA

Engagement Details

Engagement Started From	: 2012
Active (as on 2016)	: Yes
Agreement	: Europe/UK
Team Worked	: Europe/UK

Project Details

Captia is a UK's No. 1 business process outsourcing (BPO) and professional services company, at the leading edge of redefining and transforming services.

Deliver back office administration and front office customer contact services to private and public sector organisations across the UK and Ireland.

Create and reshape services that both answer the needs of our clients and deliver quality, responsive services to the public. Our clients, such as the BBC, Prudential, Birmingham City Council, and the Home Office, benefit from Capita's expertise, innovation and extensive resources and infrastructure.

We have delivered successfully for the following technologies :

Outsourcing & OffShoring Industry:

- BPO, RPO & HRO
- Resourcing Augmentation
- Workforce Planning